



CatholicCare
TAS

CatholicCare Tasmania | Impact Report | 2024-2025

2024-2025

Impact Report





Aboriginal cultural items on display for NAIDOC Week.

Acknowledgement of Country

CatholicCare Tasmania respectfully acknowledges the Traditional Custodians of the lands across lutruwita / trowunna / Tasmania and recognises the palawa pakana Peoples as the ongoing custodians of this Country.

We pay our respects to the elders, both past and present, for their wisdom and guidance.

We recognise the enduring strength of palawa pakana culture and the deep spiritual, cultural, and physical connections to these lands, skies, waterways and communities. We acknowledge that we tread upon the land nurtured by generations of custodians, past and present. This land, where we and our children walk, learn, play, and grow, carries the rich heritage of its custodians.

CatholicCare Tasmania is committed to truth telling and to walking alongside Tasmanian Aboriginal Peoples in the ongoing journey of reconciliation. We seek to foster relationships built on respect, understanding, and inclusivity. We honour the contributions of all Aboriginal and Torres Strait Islander Peoples, as well as allies who share in this reconciliation journey.



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We extend our appreciation to our funding and community partners who work with us to deliver services across Tasmania.



Australian Government



Welcome from the Chair

It is both a pleasure and an honour to present the 2024-25 Impact Report for CatholicCare Tasmania. Over the past twelve months, CatholicCare Tasmania has consistently delivered valuable and high-quality services throughout Tasmania, under the exceptional leadership of CEO, Julia Mangan, along with her dedicated team and made possible by the commitment of employees across the organisation. The professionalism, integrity, and insight continue to inspire and motivate the Board.

CatholicCare Tasmania is dedicated to a forward-thinking approach, proactively identifying the needs of our community to ensure that our services are efficient, cost-effective, and accessible. The Board takes pride in collaborating with the leadership team on strategic planning, focusing on innovative practices that guarantee the delivery of high-quality services that the Tasmanian community can rely on.

This year, we have further developed our programs and initiatives, responding to emerging issues and changing community needs. Our continued focus on mental health support, family services, and community development has allowed us to reach more individuals and families, providing necessary assistance during challenging times.

I wish to thank my fellow Board Directors. We are fortunate to have such dedicated and compassionate members who generously give their time to support CatholicCare Tasmania and in turn, the Tasmanian community.



A sincere thank you to Chris Ryan, Fr. Ben Brooks, Elizabeth Lovett, Peter White, Kristi Foale and Blair Browning for your exceptional contributions as Board Directors. Special thanks also to Jacqueline Highfield for your work on the Board over previous years. The work you all do is immensely important.

In closing, I express my deep gratitude for the opportunity to support the remarkable achievements of CatholicCare Tasmania over the past year. CatholicCare Tasmania's commitment to serving our community with dignity, respect, and compassion remains unwavering. I anticipate a bright and more equitable future, inspired by our mission and the everlasting compassion of Christ's love.

Thank you for your continued support and belief in this shared mission.

Anita Cunningham

Welcome from the Chief Executive Officer

Reflection is a powerful act that allows us to honour our challenges, celebrate our progress, and renew our commitment to the people we serve.

Over the past year, CatholicCare Tasmania has faced complex and evolving social issues, from the deepening housing crisis to rising levels of poverty and mental health distress. Yet in every challenge, we have found strength in solidarity. Our community, our staff, and our partners have come together with compassion and resilience to support those most in need.

We have continued to deliver our core services in counselling, multicultural support, family programs, and youth justice. These services remain essential, providing timely, trauma-informed care that restores relationships and strengthens families. Our advocacy work, including the Federal election roundtable on family violence, has amplified the voices of women and children and reinforced our commitment to safety and healing.

The housing crisis has propelled us into even greater complexity. We are seeing more Tasmanians, many of whom have never needed support before, struggling to secure safe, stable, and affordable housing. Working families, older people, and young adults are increasingly at risk of homelessness. Our teams have responded with urgency and care, walking alongside those in unthinkable circumstances and helping them navigate pathways to safety and stability.



Internally, our reform agenda has brought us closer together. Through initiatives like the Impact Leaders Program, our Values and Behaviours Framework, and our Commitment to Service Charter, we are building a culture of excellence, unity, and mission-led purpose. These efforts reflect our Catholic ethos in a modern world, one that embraces diversity, fosters understanding, and champions shared values.

I am deeply grateful to our Board, led by Anita Cunningham, whose guidance and support have been instrumental in navigating change and driving progress. I also thank the Executive Team and every staff member whose dedication makes our work possible.

As we look ahead, we remain committed to continuous improvement, compassionate service, and a future where every Tasmanian has the opportunity to thrive.

Julia Mangan

Mission & Identity

CatholicCare Tasmania's Mission is to enhance the human life of people by offering the full Christian vision for human life. CatholicCare Tasmania seeks to foster a love for the poor and the vulnerable, a spirit of humble service, of mercy and compassion for all.

CatholicCare Tasmania's identity is shaped by a long-standing tradition of service to those in need. As part of the Catholic Church's mission in Tasmania, our work is informed by a commitment to supporting the wellbeing of individuals, families, and communities through holistic wrap-around support that is respectful, welcoming, and recognises each person's unique journey. We are guided by the principles of Catholic Social Teaching, which offer a framework for building a fair and compassionate society.

These principles are reflected in how we deliver services and engage with communities across Tasmania.

Our principles shape our organisational culture and reinforce our commitment to supporting people with care, respect, and integrity, regardless of their background or beliefs.

The principles of Catholic Social Teaching emphasise



The dignity of every person



The importance of the common good



Solidarity with those experiencing disadvantage



Stewardship of the environment



The pursuit of justice and peace

Living our Mission

This year, CatholicCare Tasmania's Leadership Teams took part in reflective workshops at St Mary's Cathedral in Hobart, deepening their understanding of the organisation's identity and mission.

Facilitated by Michael McKenna, Director of Chancery Services at the Archdiocese of Hobart, the workshops offered participants a chance to explore the values that guide CatholicCare Tasmania's work with individuals, families, and communities across Tasmania.

The sessions included a guided tour of the Cathedral, which highlighted the significance of the Cathedral's many symbolic features, including its stained-glass windows, the Stations of the Cross, and various statues and artworks. These elements reflect the richness of the Catholic tradition and its emphasis on compassion, dignity, and service.

The experience offered a moment of pause and perspective, reinforcing the importance of human dignity in all aspects of the organisation's work. Julia Mangan, CEO of CatholicCare Tasmania, said the workshops were valuable opportunities for reflection and learning. "At CatholicCare Tasmania, we embrace every individual with the care and respect they deserve," she said. "This experience has strengthened our shared understanding of the values that guide us and the importance of staying connected to our mission."

"This experience has strengthened our shared understanding of the values that guide us and the importance of staying connected to our mission."



CatholicCare Tasmania's Executive and Senior Leadership Teams at St Mary's Cathedral.

5

Offices.

With a presence in every region, CatholicCare Tasmania's footprint reflects our deep commitment to building stronger, more resilient communities.

19+

Residential Sites.

18

Early Learning and Care Locations.

32

Schools delivering School Counselling.

17

Programs and activities were delivered by 7 local organisations funded by CatholicCare Tasmania as the facilitating partner for Communities for Children.

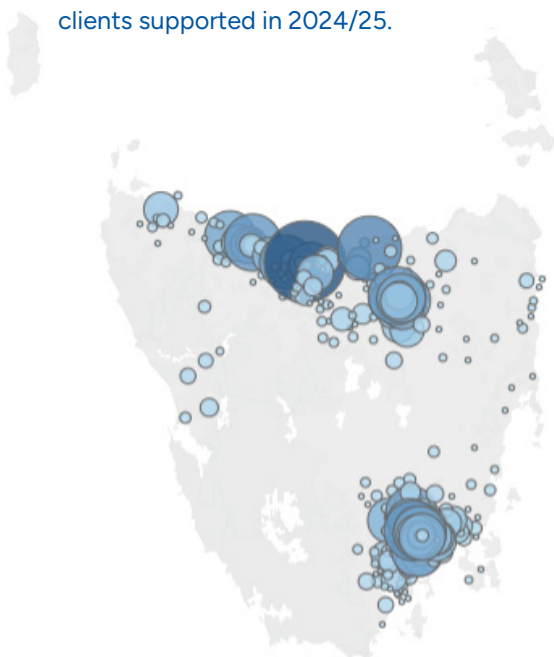
Our Footprint

CatholicCare Tasmania continues to make a meaningful difference across the state.

In 2024-2025, we **employed 439 Tasmanians**, who collectively **supported 8,909 clients** through **40 diverse programs** and services. Our reach across Tasmania ensures that individuals and families have access to compassionate, professional **support when they need it most.**

8,909

clients supported in 2024/25.





Commitment to Reconciliation

CatholicCare Tasmania considers reconciliation as a living, evolving commitment, one that is deeply embedded in our values and actions. As part of our ongoing journey, we continue to reflect, learn, and grow in partnership with Aboriginal and Torres Strait Islander Peoples. This year, our Reconciliation Statement was developed collaboratively through our Reconciliation Action Plan (RAP) Working Group.

We are nearing the completion of our Reflect Reconciliation Action Plan. Of the 30 deliverables outlined in the plan, 24 have been completed.

Reconciliation Statement

CatholicCare Tasmania honours the strength, wisdom, and cultural heritage of Aboriginal and Torres Strait Islander Peoples, acknowledging their deep connection to Country and community. We recognise the past and ongoing impacts of colonisation, genocide, and systemic discrimination, and we commit to truth-telling, healing, and reconciliation. Our goal is to ensure Aboriginal and Torres Strait Islander Peoples feel seen, valued, and welcomed, celebrating their culture through cultural awareness, advocacy, and meaningful relationships built on respect, equity, and lasting change. Guided by our Reconciliation Action Plan, we hold ourselves accountable to a future where Aboriginal and Torres Strait Islander Peoples are empowered, celebrated, and experience true justice and self-determination.

“Reconciliation is not just a symbolic gesture; it is a long-term, active commitment to justice, truth-telling, and reparative action.”

– RAP Working Group Member.

Reconciliation Actions

Dr Tracy Westerman Training

Delivered to our leadership teams, building cultural competence and trauma-informed practice.

NAIDOC Week

Celebrated alongside local Aboriginal knowledge sharers and local partners, a time to honour the richness of culture, history, and achievement.



Staff members created kelp baskets for NAIDOC Week.

Reconciliation Week

Marked with a creative, organisation wide activity sparking reflection and dialogue.

Reconciliation Tasmania Breakfast

CatholicCare Tasmania sponsored the event as Kelp Sponsor and 14 employees attended the breakfast, showing our commitment to truth-telling and unity.

Including Aboriginal Perspectives in the Classroom

Early Learning and Care teams engaged in the training, embedding respect and representation from the earliest years.

Gumnuts to Buttons Training

178 employees completed the training, with 324 employees trained in total, strengthening their understanding of Tasmanian Aboriginal history.

83%

said the training provided a safe space for open and honest discussions (truth-telling).

60%

reported a significant improvement in their understanding of Tasmanian Aboriginal history.

Supporting Children, Young People & Families

CatholicCare Tasmania is deeply committed to nurturing the wellbeing, safety, and development of children, young people, and families across our communities. Our programs and services are designed to provide early intervention, intensive support, therapeutic care, and educational opportunities, ensuring that every child and young person has the chance to thrive in a safe and supportive environment.



94%

of families who completed the Outcomes Star reported progress in at least one area of their lives.

On average, families experienced improvement across five distinct outcome areas, as measured by the Outcomes Star. These areas include:



Enhancing their children's health



Strengthening family and community connections



Supporting their children's emotional wellbeing



Building resilience in their own emotional health



Improving stability in home and financial situations

Early Intervention & Family Support



Integrated Family Support Services

Delivers non-clinical mental health support in George Town and Launceston to **91 children and young people** (aged up to 18 years).



Family Wellbeing Support Service

Provides early intervention and non-clinical support for children and young people (with their families) aged up to 18 years in the North of Tasmania.

- **490** individual client contacts
 - **86** group events
 - **99** individual clients engaged and **113** group attendees
-



Bringing Baby Home

Provides intensive residential support in the South of Tasmania for parents of newborns at risk of entering care.

- **3** families supported
 - **2** babies were able to safely stay in parental care
-



Family Preservation & Restoration

Provides targeted support for families engaged with Child Safety Services.

- **12** children safely restored to their family
- **16** children supported to remain safely at home

Out of Home Care & Therapeutic Services



Therapeutic Residential Care

Delivers therapeutic placements across Tasmania for children and young people aged 11–18 who are unable to live at home.

- **45** young people supported in residential houses
- **21** new placements provided
- **3** young people transitioned to independence



School Counselling in Catholic Education Schools

Provides counselling support to students across Catholic schools, helping children and young people navigate challenges and build resilience.

- **7,706** counselling sessions delivered across **32** Catholic Schools in Tasmania
- **1,133** students aged 5–17 with emotional and behavioural needs supported

Early Learning & Care Services



Early Learning & Care

CatholicCare Tasmania's Early Learning and Care services offer safe, nurturing, and play-based environments that support children's development from birth through primary school years, giving every child a strong start. Services include Early Learning, Outside School Hours and Vacation Care.

- Early Learning delivered in **7** Catholic primary schools
- **13** schools received Outside School Hours Care delivered by CatholicCare Tasmania



1,944

children supported across all services.

Program in Focus

Communities for Children Burnie

Communities for Children (CfC) is a national initiative funded by the Australian Government to support the healthy development of children in disadvantaged communities. Focused on early childhood wellbeing, CfC empowers local communities to identify their needs and lead strategies that improve outcomes for children from pre-birth to 12 years.

In Burnie, CatholicCare Tasmania serves as the Facilitating Partner, working alongside local organisations to deliver meaningful, community-led programs.

Capacity Building and Sector Collaboration

CatholicCare Tasmania delivered a targeted workshop for delivery partners and Consultative Committee members to strengthen local service capacity.

Through the North West Service Providers Forum (NWSPF), CfC hosted four regional forums (Burnie and Devonport). The network includes 95 organisations and 387 individuals, fostering stronger connections and holistic service delivery across the region.

PLACE Listening Tour

Partnerships for Local Action and Community Engagement (PLACE) is a national organisation that champions and supports community-led approaches to social and economic challenges. CfC Burnie hosted a successful PLACE Listening Tour, welcoming 3 delegates from the PLACE Board, 2 delegates from the Paul Ramsay Foundation and 24 invited community and service provider attendees.

2024-2025 CfC Snapshot

1,018

individual clients supported.

7

organisations funded to deliver 17 long-term programs.

5

short-term programs funded via 2 rounds of the Community Small Grants Program.



Photo credit: Jillian Mundy

CatholicCare Tasmania delivered a targeted workshop for delivery partners and Consultative Committee members to strengthen local service capacity.

Supporting Safe & Stable Housing

CatholicCare Tasmania walks alongside individuals and families experiencing housing stress, homelessness, or crisis, offering compassionate, practical support to help them find safety, stability, and hope. Our housing and homelessness programs are designed to meet people where they are, whether they need emergency shelter, transitional accommodation, or long-term support to rebuild their lives.

We work in partnership with government agencies, community organisations, and housing providers to deliver tailored, person-centred services that address immediate needs and support long-term wellbeing.



Young women supported by AK Young Women's Emergency Accommodation are making significant strides in their recovery and wellbeing.

As part of their case management journey, 93% reported progress in at least one identified outcome area. On average, each woman made gains across five different areas, as measured by the Outcomes Star. These areas include:



Emotional
and mental health



Social networks and
relationships



Self-care and daily
living skills



Reducing drug
and alcohol use



Managing
tenancy and
accommodation

Program Highlights



Housing Connect (South, North, North-West)

Provides intensive case management for individuals and families at risk of or experiencing homelessness, in partnership with Homes Tasmania and other providers.

- **805** individuals supported
 - **348** cases closed with housing goals achieved
 - **6,078** nights of safe accommodation provided
-



Care Finder

Provides specialised program in the North and North-West that offers intensive, local support to vulnerable older people who face barriers accessing housing and homelessness services.

- **68** individuals were supported
 - **32** of these people were successfully assisted into long-term housing
-



Marram Place 'Men's Shelter'

Provides short stay supported accommodation for men, with capacity for accompanying children.

- **28** individuals supported
 - **3,014** nights of safe accommodation provided
 - **19** cases closed with goals achieved
-



AK Young Women's Emergency Accommodation

Provides emergency housing for young women aged 13–20 who are homeless or at risk of homelessness.

- **56** individuals supported
- **2,921** nights of safe accommodation provided

Program in Focus

Youth2Independence (Y2I)

CatholicCare Tasmania's (Y2I) Program provides transitional accommodation and wrap-around support for young people aged 16-24 who are experiencing homelessness.

The program helps build independence and re-engage with education, training, and employment, laying the foundation for a brighter future.

46

young people supported
by Y2I.



Tahlia, one of the residents of the Youth2Independence (Y2I) cluster home facility in Clarence.

Tahlia's Story

"I feel safe here. I'll be sad to leave, I love it here".

Tahlia is one of the residents of the (Y2I) cluster home facility in Clarence. She moved in after experiencing some significant challenges in life that resulted in her living in a youth homelessness shelter.

"Education and working were the furthest thing from my mind while I was in the shelter. It was more where will I be living and thinking about the next day. So, when I heard about this place and was accepted, everything started to fall into place," she said.

"Life has been completely different to what it was before moving here. I experienced a period in my life where I thought studying and going back to school wasn't something I would be able to do."

Tahlia is working part-time and about to start a course at TasTAFE in disability services. The course will lead straight into work placement, something she is really excited for.

"When I was staying at the homelessness shelter, they helped me connect with employment services, and when I moved to in Y2I, I had support here to write my resume and send it out. This time next year I'll be working as a disability support worker. I'm really excited," she said.

Y2I cluster homes provide small, home-like environments for young people aged 16-24 who are facing homelessness. Each site has five studio units, with a sixth unit to house onsite support staff, and shared access to amenities.

The program aims to provide young people with pod housing for up to two years before they progress on to greater independence. In their second year of their stay, the emphasis is on sourcing further education, employment, and housing.

Having access to stable, supported and affordable housing is a critical foundation for young people to engage in education and employment, and transition to become independent young adults.

"I wish there were more of these places around. When I was in the shelter, I had friends who just went to another shelter, and it stopped them accessing education and things like that. Coming here has been life changing for me," Tahlia said.

"One of the best things about living here is that you are able to live completely independently but at the same time have someone here to support and guide you if you want it. You make decisions for yourself and aren't pressured into doing anything you don't want to."

There are four Y2I cluster home sites across the state in Devonport, Launceston, Clarence and Burnie.

CatholicCare Tasmania manages the Y2I cluster sites as well as the Y2I share homes which are designed to support young people who have low support needs to live in a shared-home environment while they develop skills for independence. Residents of the share homes have access to the support provided at the cluster homes.

Counselling & Therapeutic Services

Our Therapeutic and Counselling Programs provide early intervention and counselling to individuals, couples, families and the broader community navigating emotional, relational, and developmental challenges.

4,559

sessions delivered.

1,850

individuals supported.

Community Mental Health – Early Intervention

We offer individual counselling for children aged 6+, young people, and adults. These services are designed to support mental wellbeing, resilience, and recovery.

99

clients, with **113** group participants.

490

client contact events, with **86** group events.



CatholicCare Tasmania's Counselling Support.

Responding to Family Violence

Family violence has deep and lasting impacts on individuals, families, and communities. CatholicCare Tasmania provides trauma informed, compassionate support to those experiencing or at risk of family violence, prioritising safety, dignity, and empowerment.

We deliver practical support and case management tailored to the complex needs of women, children, and vulnerable adults, including those living with disability or facing housing insecurity. Our services are holistic and collaborative, working closely with other providers to ensure wrap-around care and long-term recovery.

Specialist Programs

- **SafeChoices**
Safety planning and practical support for individuals experiencing family violence.
- **500 Workers Program and Provision for a Local Support Coordinator**
Targeted family violence support for women and children living with disability.
- **Buenos Aires Transitional Accommodation**
Safe housing for older women, prioritising those escaping family violence.
- **Specialised Family Violence Service**
Delivery of specialised services that support individuals, couples, children and families who are experiencing or at risk of family or domestic violence.

SafeChoices Program Impact

879

individuals supported.

324+

children assisted by this support.

768

referrals made with **160** internal referrals, and **608** external referrals.

10,904

sessions delivered.

Multicultural Programs

CatholicCare Tasmania supports individuals and families from migrant and refugee backgrounds as they settle into their communities, access essential services, and build pathways to education, employment, and connection.

Our Multicultural Programs are designed to respond to the practical and emotional needs of people who are new to Tasmania. We work alongside individuals to navigate systems, overcome barriers, and feel confident in their new environment. Our services are inclusive, respectful, and shaped by the voices of the communities we serve.



Celebrating connection is at the heart of CatholicCare Tasmania's Multicultural Programs.

Our Programs

Settlement Engagement and Transition Support (SETS) Program

Casework, group programs, and referrals enhanced by volunteer and bicultural-worker engagement, to help newly arrived migrants and refugees settle and thrive.

Multicultural Employment Services (MES)

Individualised support to overcome employment, education, and training barriers, enhanced by strong employer networks and community partnerships.

98% of new clients were supported to commence work or training.

10

dedicated volunteers delivered more than 350 hours of client support across Multicultural Programs.

362

individual clients supported.

94

group participants supported.

Program Reach & Impact

104

job applications
submitted.

40

individuals obtained their
drivers licence.

75

individuals gained
employment.

93%

of the 233 individuals assessed reported
positive personal growth, including
increased confidence, improved
knowledge, and strengthened skills.

94%

of the 233 individuals assessed
experienced positive changes in their
life circumstances, such as more stable
housing, better employment opportunities,
and improved family relationships.

Zahra's story

When Zahra, a newly arrived migrant from Ethiopia, presented to CatholicCare Tasmania's SETS program, she was experiencing significant barriers to settlement in Tasmania. Her challenges included a language barrier, low literacy, social isolation, parenting challenges, and complex health issues. Zahra found it very difficult to engage in English classes, community activities or to navigate essential services independently.

Zahra was supported to attend our weekly Mum's Connect Group and received culturally appropriate case management to address her immediate needs, Zahra's Caseworker provided a referral for parenting support, advocacy for healthcare needs and support with Child Care Subsidy. Over time, she built a trusting relationship with her caseworker and disclosed that she was experiencing family violence. With trauma informed support, she was able to safely leave the relationship and access mainstream services including family violence programs, housing supports and counselling.

With ongoing assistance from her SETS caseworker Zahra has secured safe and permanent housing, has obtained her driver's licence, returned to English classes and is managing her health and parenting role more independently and confidently. Through group attendance Zahra has also developed some strong friendships which provide her with a reliable support network. Recently, Zahra and her children were granted Australian Citizenship, a significant milestone in their settlement journey. Zahra's story highlights the importance of consistent, trusted, culturally appropriate and trauma informed response in supporting migrant women along their journey and to achieving successful settlement outcomes.

(Name changed for privacy purposes.)

Partnerships: Creating Impact Together

We know that lasting change is built through collaboration. Our corporate partnerships play a vital role in helping us deliver services to children, families, and individuals across the state. By working alongside businesses that share our values, we amplify our reach, strengthen our programs, and create real impact in the lives of Tasmanians.

OzHarvest

OzHarvest is a food rescue charity, working to end food waste and hunger. By collecting surplus food from supermarkets, bakeries, manufacturers, and other suppliers, OzHarvest redirects quality food that would otherwise go to landfill to charities supporting vulnerable communities.

Through CatholicCare Tasmania's partnership with OzHarvest, several programs have been able to significantly reduce weekly food expenditure which has allowed redirection of funds towards additional therapeutic tools and activities. Young people in programs have embraced the partnership with enthusiasm and creativity. Weekly donated food items have become the foundation for meal planning, with teams guiding young people in learning how to assess the freshness of produce and encouraging them to try new foods. This has not only improved nutrition but also built life skills and engagement.

The team at OzHarvest has been an outstanding partner, and their flexibility, responsiveness and commitment to supporting our mission has made a real difference. Beyond food, OzHarvest also delivers fresh flowers to our staff rooms, brightening workspaces and contributing to staff wellbeing, a small gesture with a big impact.



Sean from OzHarvest, Nick from CatholicCare Tasmania, and UTas students collaborating on a research project with OzHarvest.

144

tickets given to
individuals and families
to attend and engage
with the energy of
live AFL.

Hawthorn Football Club & North Melbourne Football Club

Our partnerships with Hawthorn Football Club and North Melbourne Football Club opened up exciting opportunities for young people and families in our programs to experience the joy and community of live sport. Through North Melbourne Football Club, we received 22 tickets to attend games at Ninja Stadium, giving individuals and families a chance to connect and enjoy a shared experience.

Hawthorn Football Club kindly provided our programs with 30 tickets for each of the four Tasmanian games, allowing multiple groups to attend and engage with the energy of live AFL. These outings have helped foster social connection, boost wellbeing, and create lasting memories for those who often face barriers to participation.



"Our time together as a family at Ninja Stadium was really special and created some wonderful memories. We just wanted to extend a heartfelt thank you for the tickets to yesterday's game."

We attended and had a wonderful time - it was such an enjoyable experience! Your generosity made it all the more special, and we really appreciate the opportunity. It was a great atmosphere, and we're grateful to have been part of it."

Hawthorn Head of Tasmanian Operations David Cox
with CatholicCare Tasmania CEO Julia Mangan.

Investing in our People

We believe that investing in our people is investing in the future of our organisation and the communities we serve. This year, we deepened that commitment by appointing a dedicated Learning and Development Coordinator, an important role that ensures our staff have access to meaningful growth opportunities, tailored training, and ongoing support. This role is central to fostering a culture where learning is continuous, leadership is nurtured, and every team member feels empowered to thrive.

Through initiatives like CatholicCare Connect, wellbeing programs, and leadership pathways, we are cultivating a workplace grounded in connection, safety, and purpose.

Our active Health, Safety and Wellbeing Committee continues to champion staff wellbeing across all areas of the organisation. Key initiatives include:

- delivering education, training, and awareness campaigns
- addressing psychosocial hazards in the workplace
- promoting access to Employee Assistance Program (EAP) services

In 2025, we also proudly launched the Impact Leaders Program, an in-house leadership development journey tailored to the unique context of CatholicCare Tasmania and built around three key pillars:

- leading self
- leading teams
- leading the organisation



Celebrating connection at CatholicCare Tasmania.

Quality & Safeguarding

Governance and Oversight

CatholicCare Tasmania's governance structure provides robust oversight and accountability. This includes:

- Board of Directors responsible for strategic leadership and organisational stewardship
- Risk Sub-Committee that monitors organisational risk and ensures appropriate mitigation strategies, assesses operational risks and emerging issues
- Child Safety Committee that leads safeguarding governance and compliance

Together, these systems and structures reflect our commitment to quality, safety, and continuous improvement, ensuring our services remain trusted, effective, and aligned with our mission.

CatholicCare Tasmania is committed to delivering services that are safe, accountable, and continuously improving. Our approach to quality and safeguarding is embedded across every level of the organisation, from frontline practice to strategic governance, ensuring that the people we support are protected, respected, and empowered.



We proudly maintain our ISO 9001:2015 certification, reflecting our adherence to internationally recognised standards in quality management. This certification supports our structured approach to service delivery, risk management, and organisational performance. At the core of our operations is a strong culture of continuous quality improvement. We actively use feedback, data, and reflective practice to enhance service outcomes, strengthen systems, and ensure our programs remain responsive to community needs.



CatholicCare Tasmania also holds the Australian Childhood Foundation (ACF) Safeguarding Children Accreditation. Dedicated internal resources support our commitment to safeguarding practices and ensures alignment with national standards and legislative requirements.



Archdiocese
of Hobart



CatholicCare
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